

# Managed Security Service: SonicWALL

*“Making e-Business possible...”*

Founded in 1995, GALIX is a leading BEE provider of “**Information Security**” products and services, combining skills and experience with various offerings for the SMB and enterprise market. Our successful partnerships with various industry leading vendors has enabled us to have access to the preferred “Information Security” technologies, thus allowing us to offer unbiased “best-of-breed” solutions to the market place in South Africa, and other Southern African countries.

The successful combination of security specialized skills, and vendor partnerships such as SonicWALL Gold Partner status, makes GALIX your preferred choice for a security partner.

An increasing number of security breaches occur every year as the result of security technology being incorrectly deployed or managed. GALIX offers a comprehensive range of security services, to back up its selection of industry-leading products. The SonicWALL Managed Security Service (MSS) is provided using the SonicWALL Global Management System (GMS) and covers the following:

- > SonicWALL Administration and Maintenance
- > SonicWALL Monitoring and Alerting
- > SonicWALL Logging and Reporting
- > OnCall™ Advanced Hardware Support (next business day replacement service)
- > Specialist OnCall™ Support Services: Working Hours and 24/7 service
- > Standby OnCall™ Support Services: After Hours, Weekends and Public Holidays

The above MSS is a cost effective solution for all size Companies and these are the main benefits:

- **24x7 MONITORING** - The proposed “MANAGED SECURITY SERVICE” ensures that all managed devices are monitored 24x7 by SonicWALL Global Management Systems from a remote control centre with qualified personnel.
- **IMPROVED FAULT IDENTIFICATION** - ensuring that any availability related issues are identified immediately.
- **REDUCED OPERATING COSTS** – By using the extensive expertise of a focused Managed Security Services Provider, clients will be given access to sophisticated resources at a fraction of the cost associated with developing and retaining in-house InfoSec expertise.
- **IMPROVED SERVICE AVAILABILITY** - Subject to purchasing the “OnCall™ Advanced Hardware Support” clients will have access to “loan” hardware. Access to such “loan” hardware ensures that Service operation can be restored in the shortest possible time.
- **IMPROVED COMPLIANCE** – ensuring that logs from managed devices are always collected & archived, and that all configuration objects and policies, comply with relevant Security Policy.

For more information on Information Security products and services, please visit <http://www.galix.com>