CYBER SECURITY AWARENESS MANAGED SERVICE

The purpose behind the managed security awareness program/training for employees, is always to alter their habits and behaviours, and create a sense of shared accountability, so that the company is safe from attacks. This security awareness program was developed to raise awareness on how to avoid online threats that might target you or your organization. By identifying common online threats, understanding risk factors for each type of threat, and learning how to minimize the risk of an attack.

BENEFITS

- Educate users to improve information security management.
- Encourage good security practices.
- Reduce the risk level exposure in the organisation by empowering its users to make informed decisions.
- Establish a people-centric security approach to address cyber threats.
- Meet regulatory requirements.
- Staying abreast of the latest security threats and impact they could have on the organisation.
- Fully managed annual security awareness program.
- Enhanced Security
- Stronger Cybersecurity Culture
- Effective Incident Response
- Cost Savings
- Improved Vendor and Supply Chain Management
- Stakeholder Confidence
- Continuous Improvement

ON-DEMAND SERVICES

- Onsite in person training.
- Subject matter event planning.
- Gap analysis.
- Recommendations on compensating controls based on statistics and trend analysis.
- Remediation services.
- Social engineering exercises
- Domain and User – Internet Footprint / Exposure

KEY COMPONENTS COVERED

- Cyber Threat Awareness
- Best Practices
- Data Protection
- Social Engineering
- Phishing Awareness and testing
- Device Security
- Incident Reporting
- Compliance and regulations
- Security policies
- Testing and Assessment
- Statistics and trend analysis

KEY SERVICES

- Creation, fulfilment, and management of the Security Awareness Program for the organization.

- Assist with selection and management of relevant Security Awareness Training content.

- Role specific training.

- Configure and manage the awareness training platform.

- Ensure that training activities are running as scheduled.

- Co-branded security awareness campaign planning and management.

- Provide security awareness simulations (phishing, smishing or vishing).

- Provide meaningful quarterly reporting with trend analysis.

- Provide recommendations on security awareness program adjustments and improvements.

Features	Essential Suite	Professional Suite	Enterprise Suite
Customised Training Program	✓	✓	✓
Unlimited Phishing Simulations	Bi-Annually	Quarterly	✓
Security Tips and Hacks	✓	✓	✓
Training Modules First Level	✓	✓	✓
Automated and Customised Training Campaigns	✓	✓	✓
Company Branded Content	✓	✓	✓
Assessments	✓	✓	✓
Comprehensive Reporting and Analytics	✓	✓	✓
Training Modules Second Level	-	✓	✓
Once-Off Exposure Reporting	✓	✓	✓
Quarterly Exposure Reporting	-	✓	✓
Monthly Exposure Reporting	-	-	✓
Quarter on Quarter Assessment Analytics	-	-	✓
Training Modules Third Level	-	-	✓
Domain and User – Internet Footprint / Exposure	Annually	Quarterly	Monthly
*In-Person Training Virtual/OnPrem	Optional	Optional	Optional

Modules available but not limited to: Spear Phishing, Malicious Links, Passwords, Outside the Office Threats, Malware and Data Protection (Detail of training is based on Training Module Level).

This service is optional and billed as a stand-alone service. See below table.

OPTIONAL ON-PREM AND VIRTUAL IN PERSON TRAINING

Delegate Total	Session	Duration
1 - 50	Cyber Security Awareness Training Foundations	1 Hour
51 - 100	Cyber Security Awareness Training Foundations	1 Hour
150 - 200	Cyber Security Awareness Training Foundations	1 Hour
1 - 20	Cyber Security Awareness Training Foundations Plus	3 Hours
100	Cyber Security Awareness Training Foundations Plus	3 Hours
150 - 200	Cyber Security Awareness Training Foundations Plus	3 Hours

* As part of managed campaigns we offer roadshow services which could consist of branded material, live social engineering activities as well as in-person presentations (for such services please reach out to the Galix Sales Team).

For further information please reach out to the Galix Sales Team:
Bianca Davis
Email: mss_sales@galix.com
Telephone: +27 11 472 7157